

ANNEXURE A: COMPLAINT FORM

Form to be completed by a complainant lodging a complaint against the FSP

NOTE! All written complaints to be submitted to the Key Individual of the FSP via email and or post at;	
Name & Surname	Gerhard Smith
Email address	gerhard@tnwa.co.za
Physical- / postal address	Regus - Pretoria, 5th Floor, Bloukrans Building, Lynnwood Bridge, Pretoria, 0081
Name of client	
ID number / registration number	
Contact number	
Email address	
Policy / Financial Product	
Policy number / Contract number & Product Provider	
Detailed Description of complaint	